BellMe

Product Catalogue



Index

01. About us.....pg 03

02. How Does BellMe Work?.....pg 04

03. Why go Wireless with BellMe?.....pg 07

04. Industries (Supermarkets).....pg 08

05. Products (Receivers - Display Panel B-99E).....pg 09

06. Products (Receivers - Display Panel B-99P).....pg 09

07. Products (Receivers - Wristwatch B-650).....pg 10

08. Products (Receivers - PC-USB - B-USB-A).....pg 10

09. Products (Accessory - Signal Repeater BQ4).....pg 11

10. Products (Transmitters - 3 Key Call Button A-3).....pg 11

11. Products (Transmitters - Single Key Call Button - B-A1-WL).....pg 12

12. Products (Transmitters - Call and Cancel Wall Unit).....pg 12

13. Contact Details.....pg 13

About Us

Introduction

BellMe is a unique Wireless Paging Systems provider to various industries in South Africa. Our clients come from a wide variety of sectors namely: supermarkets, restaurants, hospitals, retirement homes & corporates. The BellMe system is wireless and requires minimal installation. BellMe ensures simpler and faster communication, increasing call response time and improving customer service.

Company Description

BellMe provides wireless call systems for Supermarkets. While we have supplied other industries with calling systems, our focus remains on helping your customers get the best servics.

Our Mission

BellMe would like to ensure the best and most reliable wireless panic alert system is available to be provided to any Supermarket in South Africa and Internationally. We intend on doing this by having agents in each city throughout South Africa and abroad.

Our History

BellMe was founded in 2012 by Ushir Shah, after searching for a solution to simplify communications in various industries, thereby breaching the communications gap both internally and externally with their clients.

Our Experience

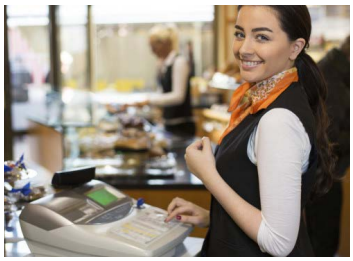
We have supplied retail groups such as Clicks and Dis-Chem in South Africa. BellMe has the vision and experience to make sure we are around for decades to come and can take care of you while you take care of others.

How does BellMe Work?

Application 1:
Queue Management System

When a till is now open for the next customer, the teller presses the call button and customers are instantly notified on the display monitor with the till number.





"Cashier Call Button - Wearable on a lanyard or fixed to a surface"

Each call button has a unique code which can be saved to display anything you would like.

<200m



Signal Repeater / Booster. "Extend the range if needed." Operates on a frequency of 433.92mHz.

>200m





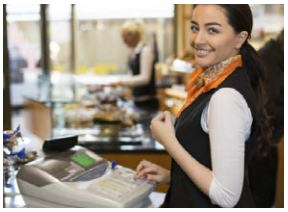
"Display Monitor"
Easy to change what is displayed on the device.

Let's customer's know which teller is available.

How does BellMe Work?

Application 2:
Teller to Management

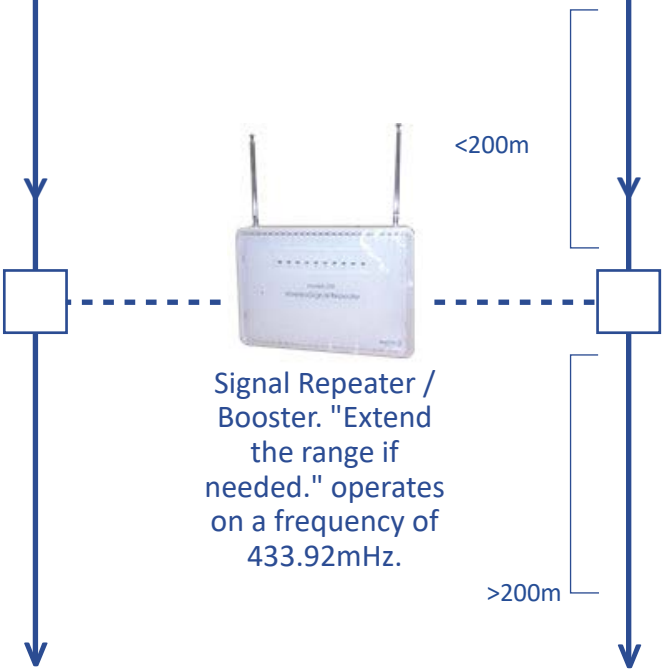
When a teller needs assistance from management, they simply press the call button and management is instantly notified on the wrist watch receiver that the teller needs assistance.



"Cashier Call Button - Wearable on a lanyard or fixed to surface"

Each call button has a unique code which can be saved to display anything you would like.





Signal Repeater / Booster. "Extend the range if needed." operates on a frequency of 433.92mHz.

"Display Monitor" Easy to change what is displayed on the device.





"Mobile Manager Alert - Gets notification while Manager is on the move."
Can have multiple receivers.

How does BellMe Work?

Application 3:
Aisles to Staff

When a customer needs assistance from staff when looking for a particular item or a price, they simply press the call button in the aisle and staff is instantly notified on the wrist watch receiver.





"Staff Call Button - fixed to surface"

Each call button has a unique code which can be saved to display anything you would like.

<200m



Signal Repeater / Booster. "Extend the range if needed." Operates on a frequency of 433.92mHz.

>200m





"Mobile Staff Alert - Gets notification while staff is on the move."

Can have multiple receivers.

Why go wireless with BellMe?

- We offer support and are willing to go the extra mile for our customers.
- BellMe is easy to operate.
  If your team would like to modify and adjust the system, BellMe will provide videos so that you can take control and we will be there to provide support.
- BellMe will save you money compared to other wireless and wired systems as BellMe installations are a once-off payment. No Monthly Rentals.
- Accountability is essential when it comes to BellMe. Our Software allows you to capture all activity, giving you information that will help motivate excellent staff performance.
- We have a range of display monitors and receivers, giving you the freedom to display what you desire.
- BellMe has a one-year Warranty on the wristwatch receivers. BellMe also boasts a two- year warranty on the Display Panels and Call Buttons.
- BellMe is the sole distributor of this product in South Africa.
- All BellMe products are ICASA approved.

Industries - Supermarkets

Introduction

BellMe is the provider of Wireless Paging Systems to varius industries in South Africa. The most common of these are: Supermarkets P.O.S, Restaurants, Hotels, Hospitals and Retirement Homes.

Supermarkets are agreeably the one place where a lack of customer service and communication can lead to loss of business and income. With BellMe Wireless Supermarket Paging Systems, you can provide instant service when needed.

The BellMe Wireless Supermarket Paging System can be used for queue management at till points, tills to call management and even customers to call staff when they have difficulty finding an item in the store.



Display Monitor B-99E



Suitable for Supermarkets who would like to easily adjust the calling information and additional call buttons as they go.

Features & Benefits

Display Options:
The B-99E has a three digit display. It can display all numbers, and the first digit can either be the following ten alphabets (A, B, C, D, E, F, H, L, P, U) or numbers only.
EG: A01-U99 and / or 000-999.

Queing Mode:
You can also see how many calls are awaiting assistance. The first digit will display the number of outstanding calls.

Rolling Diplay:
If multiple calls come through at the same time, it will roll between each call at the desired interval of 5-99 seconds.

Auxilliary Out:
Connect an external HI-FI to this Display Unit with an Aux Cable.

Easy to Use: The B-99E is popular due to the ease of use and adjusting the programming on the side of the Display Monitor in 3 easy steps.

Auto Cancel or Cancel button compatible:
- **Auto Cancel** - used when you know that you will see the screen within a given time frame 5-99 Seconds and attend to the call.
- **Cancel Button** - The manager would have to actively cancel the call button on the screen or a cancel button at the till / call point.

Capacity: The B-99E has a capacity of 256 Buttons.

Technical Information: Working Voltage: DC12V • Working Current: <900M Frequency: 433 MHZ +/- 75K • Working Distance: >150m • Sensitivity: 106 dB **Audio Output:** 2w • **Dimensions:** 535x158x40mm

Display Monitor B-99P



Suitable for Supermarkets that are looking for ease of use.

Features & Benefits

Display Information:
The B-99P can display 00-99.

Stand or Mountable:
This is the only receiver that comes with a table-top stand so you can place it easily on your counter. If you desire it to be mounted, it does also come with a mounting bracket.

Alert Tones:
The B-99P has one ringtone but can be adjusted to your preferences. If you would like more options with alert tones, please see the B-99E.

Auto Cancel or Cancel button compatible:
- **Auto Cancel** - this will auto cancel the call on the display panel between 5-99 seconds of it pressed.
- **Cancel Button** - The manager must cancel the call button either on the screen or a cancel button at the till or call point for the call to be removed from the display.

Easy to Use: The B-99P is the easiest display monitor to use as it has the buttons on the front of the display, unlike the B-99E which has them on the side. Both the 99E & the 99P Display Panels have a four step process to programme a call button which anyone can do.

Capacity:
Has a maximum capacity of 99 transmitters.

Technical Information: Working Voltage: DC12V • Working Current: 450mA • Frequency: 433 MHZ • Working Distance: >150m • Sensitivity: 110dB **Audio Output:** 2w • **Dimensions:** 248x163x23mm

Wristwatch Receiver B-650



Need to receive a call between tasks? When a call button is pressed it appears on the wristwatch, the Manager or Staff Member can either cancel the request on the wristwatch or attend to the call and then cancel at the call point. If you are using reporting software then a cancellation on the watch does not trigger a response time. The Manager must attend to the cashier and press the cancel button at the call point.

Features & Benefits

Receive the Notification on the MOVE!
In a situation where you would like faster response times, not having to go to the display panel to view the details saves you time. The wristwatch gives you an immediate notification while attending to another cashier or client.

Capacity: The wristwatch receiver has a capacity of 200 Transmitters.

Display information: Display either four numbers "0000"-"9999" or use the first digit as a letter, from A-F. Eg: "A001"-"F999".

Rechargeable Battery:
Recharge the lithium-ion battery every 2-5 days in a nursing environment (depending on use). Battery life is indicated on the display.

Wearable on a Lanyard or Wrist:
You have two options: Remove the watch straps and wear the wristwatch on a lanyard (comes with adapters) or wear it on your wrist.

Signal Strength Indication: You can see the strength of the signal displayed on the wristwatch. If you require it to travel further than the standard 150 metres, add signal repeaters for an extended range of up to 1 km.

Technical Information: Working Voltage: 3.7V (Li-ion battery)
Working Current: <15MA • Frequency: 433 MHZ +/- 75K
Working Distance: >150m • Sensitivity: 85 dB
Dimensions: 65x44x19mm

PCB-USB Receiver B-USB-A



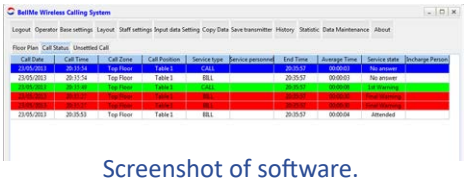
The PCB -USB Receiver is an optional extra if purchasing the B-99E or B-99P. Mainly used to capture the response time of the Manager using the BellMe Reporting Software.

Features & Benefits

Requirements:
• Cancel buttons either built-in or seperate.
• PC / Laptop

Capacity:
Can store up to 110 Transmitters.
This receiver connects to your PC or laptop to display the calling information on the BellMe Reporting Software.

USB Input: It connects via USB and does not require an external power source.



Screenshot of software.



Screenshot of software. Floorplan overview.

Technical Information: Transmission Distance: 300m in an open area **Dimensions:** 535x158x40mm

Signal Repeater/Booster B-Q4



Your Supermarket may need signal repeaters to carry the signal further. These signal repeaters are installed where the signal falls short. BellMe has successfully installed up to 11 repeaters on sites that are 600 x 600m with 12 repeaters over three floors spanning 250 metres.

Features & Benefits

Capacity:
Unlimited capacity as the call buttons does not need to be programmed to the repeater.

Antennae:
With two Antennae to help receive and transmit the signal, the device ensures that BellMe sufficiently covers your site with ease

12V Power:
The signal repeater requires a power source and is supplied with a 12V adapter.

Battery Backup :
In case of a power failure, the repeaters have an internal rechargeable battery pack that will power the unit for up to 1.5 - 2 hours.

Technical Information: Wireless Frequency: 433MHz • Receiving and Transmitting Distance: up to 200m

3-Key Call Button A-3



They are widely used where customers need to be served. This button can be worn on a lanyard, or can be mounted to the till for the cashier's convenience to call the next customer or to call for the Manager's assistance at the till.

Features & Benefits

Wireless:
It is completely wireless.

Mountable:
Can be mounted either on the till or on the wall as it comes with a wall mounting bracket.



3 Functions:
Three Functions (Call, Bill, Cancel)

100% Waterproof:
Can be submerged in water.

Batteries:
Requires an A23 battery which lasts up to 1-2 years depending on usage.



This button is also available in other great colours: Green, Orange or Red.

Technical Information: Dimensions: 60mmx16mm • Transmission Distance: 300m in an open area • Battery: A23 • Radio Frequency: 433MHz up to 600m range with repeaters

Single Key Call Button B-A1-WL



Applications: This call button can be used by the cashier at the tillpoint or the customer in an aisle.

Features & Benefits

100% Waterproof:
Can be submerged in water.



Batteries:
Requires an A23 battery which lasts up to 1-2 years in a restaurant environment.

Wearable:
A lanyard can be connected to the back mounting section and can be used around the neck by the cashier so that they can press the call button wherever they are.

Mountable:
Can be mounted either on a surface or on the wall as it comes with a wall mounting bracket.

Cancel buttons (B-A1-BC):
Are an ideal fit for this call button if you would like to have the response time of the manager or the staff captured via the BellMe Software.



Technical Information: Dimensions: 60mmx16mm Transmission Distance: 300m in an open area • Battery: A23 • Radio Frequency: 433MHz up to 600m range with repeaters

Call and Cancel Wall Unit B-SW2





Application: Can be used at the tillpoint or in the aisle. Has a large Call button with a much smaller cancel button to monitor the response time the manager or staff.

Features & Benefits

100% Waterproof:
Can be submerged in water.

Batteries:
Takes A23 Battery which can last 1-2 years depending on use. The small cancel button lights up when call button is pressed.
When this LED starts to flicker at a slower pace, this means the battery is draining and may need replacement within 2-4 months from the beginning of a slight flicker. The flicker will get more prominent.

Mountable:
Can be wall mounted with screws or double-sided tape.

Technical Information: Transmission Distance: 200m line of sight
Dimensions: 85x85x15mm

CONTACT US

Please feel free to get in touch with us for any and all enquiries. We would love to hear from you.



Director
Mr. Ushir Shah
031 828 2827
ushir@bellme.co.za



Manageress
Jolandiè Wessels
031 828 2827
064 532 0828
jolandie@bellme.co.za



Admin
Terean Mooninthan
031 828 2827
064 532 0828
terean@bellme.co.za

AUTHORIZED AGENTS



Western Cape
Paul Johnson
cptsales@bellme.co.za



Kwa-Zulu Natal & Western Cape
Terence
terence@bellme.co.za



Free State, North West & Northern Cape
Martin Britz
martin@bellme.co.za



Oudtshoorn
Johan Burger
johan@bellme.co.za



Kwa-Zulu Natal
Vincent van der Walt
vincent@bellme.co.za



Eastern Cape
Ockert Davis
ockert@bellme.co.za



Mpumalanga
Barend Le Roux
barend@bellme.co.za



Gauteng
Chris Thomas
chris@bellme.co.za

Gauteng
Alan Vermaak
allan@bellme.co.za



Zimbabwe
Ngoni Wachi
ngoni@bellme.co.za

BellMe
Saving Lives

HEAD OFFICE CONTACT DETAILS

(+27) 31 828 2827
(+27) 64 532 0828
info@bellme.co.za
www.bellme.co.za
53 Herrwood Drive, Herrwood Park, Umhlanga, 4319