BellMe

Product Catalogue



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About Us

Introduction

BellMe is a unique Wireless Paging Systems provider to various industries in South Africa. Our clients come from a wide variety of sectors namely: restaurants, hospitals, retirement homes, supermarkets & corporates. The BellMe system is wireless and requires minimal installation. BellMe ensures simpler and faster communication, increasing call response time and improving customer service.

Company Description

BellMe provides Wireless Paging Systems for Restaurants. While we have supplied other industries with calling systems, our focus remains on helping your customers get the best service.

Our Mission

BellMe would like to ensure the best and most reliable wireless alert system is available to be provided to any Restaurant in South Africa and Internationally. We intend on doing this by having agents in each city throughout South Africa and abroad.

Our History

Founded in 2012 by Ushir Shah, he came up with the concept of BellMe after repeatedly struggling to get the waiters' attention in a restaurant. The idea is to provide a simple solultion to bridge the gap in communication between Patron and Waitron.

Our Experience

BellMe has the vision and experience to make sure we are around for decades to come and can take care of you while you take care of others.

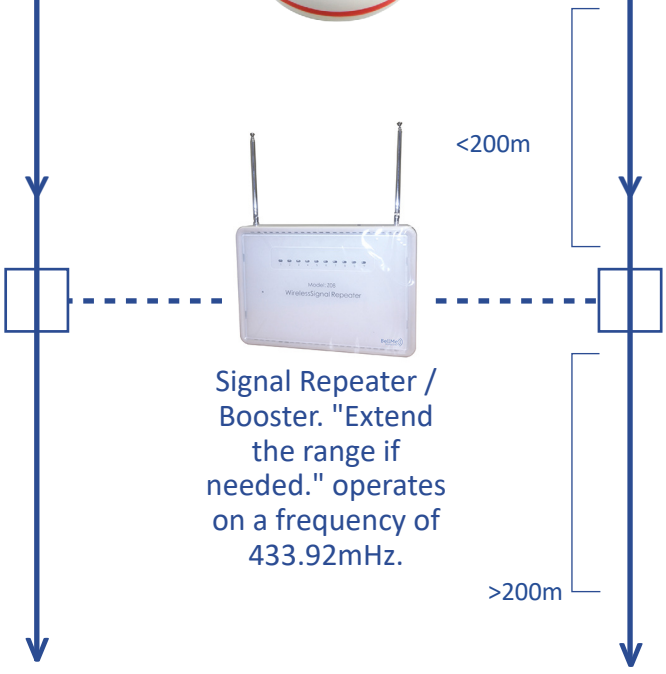
How does BellMe Work?



"Patron Call Button - mountable"

Both Buttons have a unique code which can be saved to display anything you would like.





Signal Repeater / Booster. "Extend the range if needed." operates on a frequency of 433.92mHz.



"Mobile Waitron Alert - Gets notification between Patrons."
Can have multiple receivers.



"Display Monitor"
Easy to change what is displayed on the device.

Why go wireless with BellMe?

- We offer support and are willing to go the extra mile for our customers.
- BellMe is easy to operate.
  If your team would like to modify and adjust the system, BellMe will provide videos so that you can take control and we will be there to provide support.
- BellMe will save you money compared to other wireless and wired systems as BellMe installations are a once-off payment. No Monthly Rentals.
- Accountability is essential when it comes to BellMe. Our Software allows you to capture all activity, giving you information that will help motivate excellent staff performance.
- We have a range of display monitors and receivers, giving you the freedom to display what you desire.
- BellMe has a one-year Warranty on the wristwatch receivers. BellMe also boasts a two- year warranty on the Display Panels and Call Buttons.
- BellMe is the sole distributor of this product in South Africa.
- All BellMe products are ICASA approved.

Industries - Restaurants

Introduction

BellMe is the provider of Wireless Paging Systems to various industries in South Africa. The most common of these are: Restaurants, Hospitals, Retirement Homes, Hotels and Supermarket P.O.S.

Customer service is extremely important in the hospitality industry. BellMe's Wireless Communication Solutions has been proven to increase turnover, maximize productivity, and improve customer service.

BellMe's products are wireless, easy to install, and improves communication between management, staff and customers.



Display Monitor B-128E



Suitable but not limited to use in a Restaurant environment.

Features & Benefits

Display Options:
The B-128E has a three digit display. It can display all numbers from 001-999.

Multidisplay:
Displays up to 3 calls at the same time which indicate different service types with indicator lights.

Rolling Diplay:
If multiple calls come through at the same time, it will roll between and up to 30 calls.

Alert Tones:
The B-128E has seven ringtones but can be adjusted to your preferences.

Auxillary Out:
FConnect an external HI-FI to this Display Unit with an Aux Cable.

Capacity: The B-128E has a capacity of 256 Buttons.

Technical Information: Working Voltage: DC12V • Working Current: <900M Frequency: 433 MHZ +/- 75K • Working Distance: >150m • Sensitivity: 106 dB **Audio Output:** 2w • **Dimensions:** 535x158x40mm

Wristwatch Receiver B-650



Need to receive a call between patrons? When a call button is pressed it appears on the wristwatch, the Waitron can either cancel the request on the wristwatch or attend to the patron and then cancel at the call point. If you are using reporting software then a cancellation on the watch does not trigger a response time. The Waitron must attend to the patron and press the cancel button at the call point.

Features & Benefits

Receive the Notification on the MOVE!
In a situation where you would like faster response times, not having to go to the Display Panel to view the details saves you time. The wristwatch gives you an immediate notification while attending to another patron.

Capacity: The wristwatch receiver has a capacity of 200 Transmitters.

Display information: Display either four numbers "0000"-"9999" or use the first digit as a letter, from A-F. Eg: "A001"-"F999".

Rechargeable Battery:
Recharge the lithium-ion battery every 1-2 days in a restaurant environment (depending on use). Battery life is indicated on the display.

Wearable on a Lanyard or Wrist:
You have two options: Remove the watch straps and wear the wristwatch on a lanyard (comes with adapters) or wear it on your wrist.

Signal Strength Indication: You can see the strength of the signal displayed on the wristwatch. If you require it to travel further than the standard 150 metres, add signal repeaters for an extended range of up to 1 km.

Technical Information: Working Voltage: 3.7V (Li-ion battery)
Working Current: <15MA • Frequency: 433 MHZ +/- 75K
Working Distance: >150m • Sensitivity: 85 dB
Dimensions: 65x44x19mm

PCB-USB Receiver B-USB-A



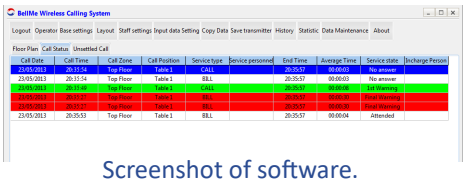
The PCB -USB Receiver is an optional extra if purchasing the B128E. Mainly used to capture the response time of the Waitron using the BellMe Reporting Software.

Features & Benefits

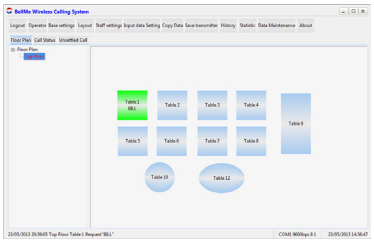
Requirements:
- Cancel buttons either built-in or seperate.
- PC / Laptop

Capacity:
Can store up to 110 Transmitters.
This receiver connects to your PC or laptop to display the calling information on the BellMe Reporting Software.

USB Input: It connects via USB and does not require an external power source.



Screenshot of software.



Screenshot of software. Floorplan overview.

Technical Information: Transmission Distance: 300m in an open area **Dimensions:** 535x158x40mm

3-Key Call Button A-3



They are widely used in Restaurants, Coffee shops, Take-aways, and anywhere else where patrons need to be served. This button can be placed on the tables, or can be mounted onto a nearby wall which is convenient for the patron to call for speedy service from the waitron.

Features & Benefits

Wireless:
It is completely wireless.

Mountable:
Can be mounted either on the table or on the wall as it comes with a wall mounting bracket.



3 Functions:
Three Functions (Call, Bill, Cancel)

100% Waterproof:
Can be submerged in water.

Batteries:
Requires an A23 battery which lasts up to 1-2 years depending on usage.



This button is also available in other great colours: Green, Orange or Red.

Technical Information: Dimensions: 60mmx16mm • Transmission Distance: 300m in an open area • Battery: A23 • Radio Frequency: 433MHz up to 600m range with repeaters

3-Key Call Button A-3



The button is only available in black and red. This button can be placed on the tables, or can be mounted onto a nearby wall which is convenient for the Patron to press when they need service.

Features & Benefits

Wireless:
It is completely wireless.

Mountable:
Can be mounted either on the table or on the wall as it comes with a wall mounting bracket.

3 Functions:
Three Functions (Call, Bill, Cancel)

100% Waterproof:
Can be submerged in water.

Batteries:
Requires 2x CR-2023 battery which lasts up to 1-2 years depending on usage.

Technical Information: Dimensions: 70mmx17mm • Transmission Distance: 200m in an open area • Battery: 2x CR-2023 • Radio Frequency: 433MHz

Single Key Call Button B-A1-WL



Applications: This call button has been used in the kitchen to call the Waitron.

Features & Benefits

100% Waterproof:
Can be submerged in water.



Batteries:
Requires an A23 battery which lasts up to 1-2 years in a restaurant environment.

Wearable:
A lanyard can be connected to the back mounting section and can be used around the neck by the kitchen staff so that they can press the call button wherever they are.

Mountable:
Can be mounted either on the table or on the wall as it comes with a wall mounting bracket.

Cancel buttons (B-A1-BC):
Are an ideal fit for this call button if you would like to have the response time of the waitrons captured via the BellMe Software.



Technical Information: Dimensions: 60mmx16mm Transmission Distance: 300m in an open area • Battery: A23 • Radio Frequency: 433MHz up to 600m range with repeaters

Signal Repeater/Booster B-Q4



Your restaurant may need signal repeaters to carry the signal further. These signal repeaters are installed where the signal falls short. BellMe has successfully installed repeaters on sites that span over three floors.

Features & Benefits

Capacity:
Unlimited capacity as the call buttons does not need to be programmed to the repeater.

Antennae:
With two Antennae to help receive and transmit the signal, the device ensures that BellMe sufficiently covers your site with ease

12V Power:
The signal repeater requires a power source and is supplied with a 12V adapter.

Battery Backup :
In case of a power failure, the repeaters have an internal rechargeable battery pack that will power the unit for up to 1.5 - 2 hours.

Technical Information: Wireless Frequency: 433MHz • Receiving and Transmitting Distance: up to 200m

Call Button Holder B-70



Used as a menu stand on table with housing for a call button.

Features & Benefits

Menu Stand: Includes the transparent menu board (organic glass)

Base: Black (Plastic)

Use: Can hold the Call Button and the Menu or Advertisement.

Call Button Holder B-80



Used as a menu stand on table with housing for a call button.

Features & Benefits

Menu Stand: Includes the transparent menu board (organic glass)

Base: Transparent Acrylic

Use: Can hold the Call Button and the Menu or Advertisement.

CONTACT US

Please feel free to get in touch with us for any and all enquiries. We would love to hear from you.



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