BellMe

Product Catalogue



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About Us

Introduction

BellMe is a unique Wireless Paging Systems provider to various industries in South Africa. Our clients come from a wide variety of sectors namely: supermarkets, restaurants, hospitals, retirement homes & corporates. The BellMe system is wireless and requires minimal installation. BellMe ensures simpler and faster communication, increasing call response time and improving customer service.

Company Description

BellMe provides wireless call systems to all Hospitality service providers. While we have supplied other industries with calling systems, our focus remains on helping your customers get the best servics.

Our Mission

BellMe would like to ensure the best and most reliable wireless call system is available to be provided to any Hotel, B&B, Guest House or Guest Lodge in South Africa and Internationally. We intend on doing this by having agents in each city throughout South Africa and abroad.

Our History

BellMe was founded in 2012 by Ushir Shah, after searching for a solution to simplify communications in various industries, thereby breaching the communications gap both internally and externally with their clients.

Our Experience

We have supplied hospitality service providers such as Spa Royale and Bel-Air Suite Hotel in South Africa. BellMe has the vision and experience to make sure we are around for decades to come and can take care of you while you take care of others.

Industries - Hospitality

Introduction

BellMe is the provider of Wireless Paging Systems to various industries in South Africa. The most common of these are: Supermarkets P.O.S, Restaurants, Hotels, Hospitals and Retirement Homes.

Hospitality Service Providers are one of the most crucial industries when it comes to customer service. With guests demanding the best service available, hotels, B&B's, Guest Houses and Lodges need more efficient ways of meeting those demands.

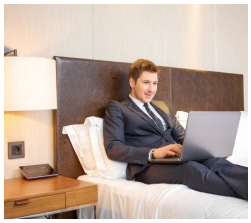
After the guests press the Call Button, both the Wristwatch Receiver and Display Panel will display the room number of the guests needing assistance.



How does BellMe Work?

Application 1:
Guest to Staff Member or Reception

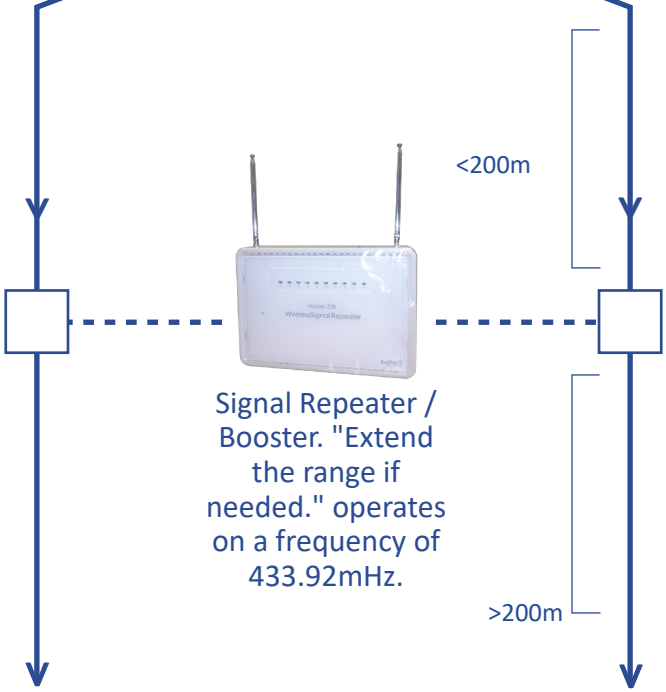
When a guest requires the assistance of a staff member they simply press the call button which can be fixed to the guests bedside table. The receptionist or staff members are notified on the wristwatch receiver or via the display monitor in the reception.



"Call Button - mounted to a fixed surface or wall"

Each call button has a unique code which can be saved to display anything you would like.



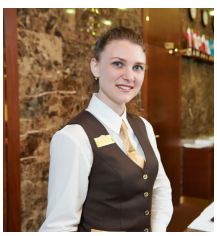


Signal Repeater / Booster. "Extend the range if needed." operates on a frequency of 433.92mHz.

"Display Monitor" Easy to change what is displayed on the device.







"Mobile Alert - Gets notification to Reception Desk even while they are on the move." Can have multiple receivers.

How does BellMe Work?

Application 2:
Conference Rooms to Staff Members

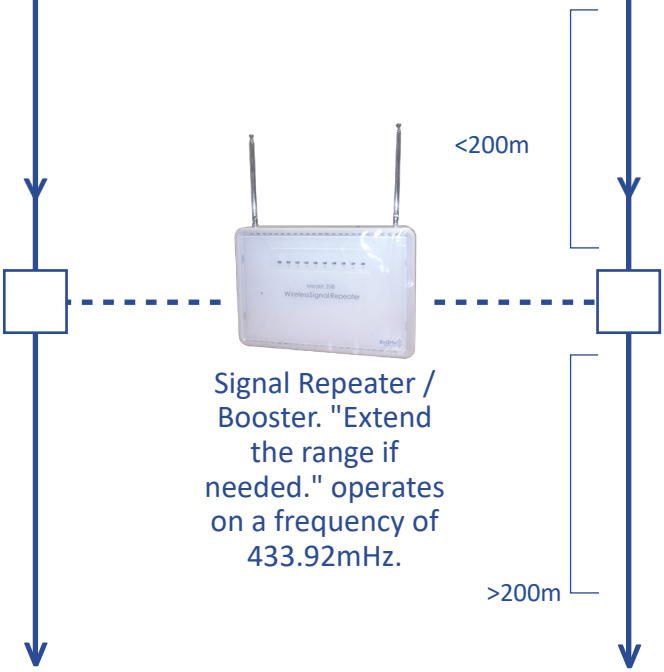
When members or guests in a conference room need the services of a staff member in the hotel they simply press the call button, notifying the staff member via a wristwatch receiver or display monitor.



"Call Button - mounted to a fixed surface or wall"

Each call button has a unique code which can be saved to display anything you would like.



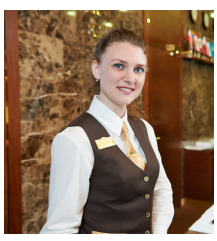


Signal Repeater / Booster. "Extend the range if needed." operates on a frequency of 433.92mHz.

"Display Monitor" Easy to change what is displayed on the device.







"Mobile Alert - Gets notification to Hotel Staff while they are on the move." Can have multiple receivers.

How does BellMe Work?

Application 3:
Manager or Reception to Staff

When the Reception Staff or Manager needs the attention from a Staff Member in in their establishment, they simply press the call button in the reception area or Manager's office, notifying the staff member via a wrist watchreceiver.





"Staff Call Button - fixed to surface or worn around the neck with a lanyard"

Each call button has a unique code which can be saved to display anything you would like.

<200m



Signal Repeater / Booster. "Extend the range if needed." Operates on a frequency of 433.92mHz.

>200m





"Mobile Staff Alert - Gets notification while staff is on the move."

Can have multiple receivers.

Why go wireless with BellMe?

- We offer support and are willing to go the extra mile for our customers.
- BellMe is easy to operate.
  If your team would like to modify and adjust the system, BellMe will provide videos so that you can take control and we will be there to provide support.
- BellMe will save you money compared to other wireless and wired systems as BellMe installations are a once-off payment. No Monthly Rentals.
- Accountability is essential when it comes to BellMe. Our Software allows you to capture all activity, giving you information that will help motivate excellent staff performance.
- We have a range of display monitors and receivers, giving you the freedom to display what you desire.
- BellMe has a one-year Warranty on the wristwatch receivers. BellMe also boasts a two- year warranty on the Display Panels and Call Buttons.
- BellMe is the sole distributor of this product in South Africa.
- All BellMe products are ICASA approved.

Display Monitor B-900





This display monitor is ideal for larger establishments.
If you require more detailed information displayed such as unit or room name & bed number, then this display panel is ideal for you. It has a reporting feature integrated and is required to be connected to a pc or laptop to ensure call records are captured giving you insight into the response time of your staff.

Features & Benefits

What makes the B900 the best Display Monitor we have ever sold?

Remote Login & Support is possible with the B-900 if connected to a pc or laptop with internet access. We can log in and make adjustments saving you time and hassle.

Built in Integrated Reporting Software: Connect a Lan cable to a PC or Laptop, and you will have access to:

- Floor plan of your property.
- Detailed calling information.
- Statistics and Graphs on response time.
- Export to Excel to easily share.

Display Options: The B900 Display Screen shows you up to 10 characters per line, e.g.: "UNIT-A RM1". It also can show two calls at the same time. If more than two guests press the call button at the same time, it rotates between them allowing you to see who has not received attention.

Capacity: Each display panel has a capacity of 512 buttons.

Alert Output Options:

- Use the already onboard sound which is relatively loud.
- Connect a HI-FI unit to make it sound even Louder with the auxiliary out.
- Connect a Siren for an even louder alert.

Ringing Options:

- Continuous Ringing until cancelled (exclusive feature)
- Single Ring or Interval Ringing.

Backup and Restore:
We understand the importance of having 100% uptime. With this display panel, you will not need to reprogramme the call buttons in an event it is damaged. The B-900 calling information can be backed up and copied to another display panel and sent to you in the event of an emergency.

Zero Loopholes: One cannot cancel a call on this display panel. The staff member must be present at the call point to cancel it, which is captured by the BellMe Software.

Optional Extras

Backup Power Supply (UPS).
Get a backup power supply for this Display Monitor so that it will be able to run during a power failure.

Technical Information: Working Voltage: DC 12 V – 18 V • Working Current: < 1000 mA • Frequency: 433 MHZ +/- 75K • Audio Out Power: 1 W Recovered Sensitivity: 100 db **Remote control:** Working Voltage: 9 V • Working Current: 15 mA • Frequency: 433 MHZ +/- 75K
Power Adapter: Working Voltage: 18 V • Working Current: 1 A • **Dimensions:** 535x158x40mm

Display Monitor B-99E



Suitable for establishments who would like to easily adjust the calling information and additional call buttons as they go.

Features & Benefits

Display Options:
The B-99E has a three digit display. It can display all numbers, and the first digit can either be the following ten alphabets (A, B, C, D, E, F, H, L, P, U) or numbers only.
EG: A01-U99 and / or 000-999.

Queing Mode:
You can also see how many calls are awaiting assistance. The first digit will display the number of outstanding calls.

Rolling Diplay:
If multiple calls come through at the same time, it will roll between each call at the desired interval of 5-99 seconds.

Auxilliary Out:
Connect an external HI-FI to this Display Unit with an Aux Cable.

Easy to Use: The B-99E is popular due to the ease of use and adjusting the programming on the side of the Display Monitor in 3 easy steps.

Auto Cancel or Cancel button compatible:
- **Auto Cancel** - used when you know that you will see the screen within a given time frame 5-99 Seconds and attend to the call.
- **Cancel Button** - The manager would have to actively cancel the call button on the screen or a cancel button at the till / call point.

Capacity: The B-99E has a capacity of 256 Buttons.

Technical Information: Working Voltage: DC12V • Working Current: <900M Frequency: 433 MHZ +/- 75K • Working Distance: >150m • Sensitivity: 106 dB **Audio Output:** 2w • **Dimensions:** 535x158x40mm

Display Monitor B-99P



Suitable for establishments that are looking for ease of use.

Features & Benefits

Display Information:
The B-99P can display 00-99.

Stand or Mountable:
This is the only receiver that comes with a table-top stand so you can place it easily on your counter. If you desire it to be mounted, it does also come with a mounting bracket.

Alert Tones:
The B-99P has one ringtone but can be adjusted to your preferences. If you would like more options with alert tones, please see the B-99E.

Auto Cancel or Cancel button compatible:
- **Auto Cancel** - this will auto cancel the call on the display panel between 5-99 seconds of it pressed.
- **Cancel Button** - The manager must cancel the call button either on the screen or a cancel button at the till or call point for the call to be removed from the display.

Easy to Use: The B-99P is the easiest display monitor to use as it has the buttons on the front of the display, unlike the B-99E which has them on the side. Both the 99E & the 99P Display Panels have a four step process to programme a call button which anyone can do.

Capacity:
Has a maximum capacity of 99 transmitters.

Technical Information: Working Voltage: DC12V • Working Current: 450mA • Frequency: 433 MHZ • Working Distance: >150m • Sensitivity: 110dB **Audio Output:** 2w • **Dimensions:** 248x163x23mm

Wristwatch Receiver B-650



Need to receive a call between tasks? When a call button is pressed it appears on the wristwatch, the Staff Member can either cancel the request on the wristwatch or attend to the call and then cancel at the call point. If you are using reporting software then a cancellation on the watch does not trigger a response time. The staff member must attend to the guest and press the cancel button at the call point.

Features & Benefits

Receive the Notification on the MOVE!
In a situation where you would like faster response times, not having to go to the display panel to view the details saves you time. The wristwatch gives you an immediate notification while attending to other tasks.

Capacity: The wristwatch receiver has a capacity of 200 Transmitters.

ABC123 **Display information:** Display either four numbers "0000"-"9999" or use the first digit as a letter, from A-F. Eg: "A001"-"F999".

Rechargeable Battery:
Recharge the lithium-ion battery every 2-5 days in a nursing environment (depending on use). Battery life is indicated on the display.

Wearable on a Lanyard or Wrist:
You have two options: Remove the watch straps and wear the wristwatch on a lanyard (comes with adapters) or wear it on your wrist.

Signal Strength Indication: You can see the strength of the signal displayed on the wristwatch. If you require it to travel further than the standard 150 metres, add signal repeaters for an extended range of up to 1 km.

Technical Information: Working Voltage: 3.7V (Li-ion battery)
Working Current: <15MA • Frequency: 433 MHZ +/- 75K
Working Distance: >150m • Sensitivity: 85 dB
Dimensions: 65x44x19mm

PCB-USB Receiver B-USB-A



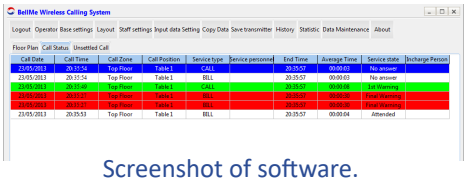
The PCB -USB Receiver is an optional extra if purchasing the B-99E or B-99P. Mainly used to capture the response time of the staff member using the BellMe Reporting Software.

Features & Benefits

Requirements:
• Cancel buttons either built-in or seperate.
• PC / Laptop

Capacity:
Can store up to 110 Transmitters.
This receiver connects to your PC or laptop to display the calling information on the BellMe Reporting Software.

USB Input: It connects via USB and does not require an external power source.



Screenshot of software.



Screenshot of software. Floorplan overview.

Technical Information: Transmission Distance: 300m in an open area **Dimensions:** 535x158x40mm

Signal Repeater/Booster B-Q4



Your establishment may need signal repeaters to carry the signal further. These signal repeaters are installed where the signal falls short. BellMe has successfully installed up to 11 repeaters on sites that are 600 x 600m with 12 repeaters over three floors spanning 250 metres.

Features & Benefits

Capacity:
Unlimited capacity as the call buttons does not need to be programmed to the repeater.

Antennae:
With two Antennae to help receive and transmit the signal, the device ensures that BellMe sufficiently covers your site with ease

12V Power:
The signal repeater requires a power source and is supplied with a 12V adapter.

Battery Backup :
In case of a power failure, the repeaters have an internal rechargeable battery pack that will power the unit for up to 1.5 - 2 hours.

Technical Information: Wireless Frequency: 433MHz • Receiving and Transmitting Distance: up to 200m

Single Key Call Button B-A1-WL



Applications: This call button can be used by the guest, staff member or management depending on your application.

Features & Benefits

100% Waterproof:
Can be submerged in water.



Batteries:
Requires an A23 battery which lasts up to 1-2 years in a hospitality environment.

Wearable:
A lanyard can be connected to the back and can be used around the neck by the staff member or management so that they can press the call button wherever they are.

Mountable:
Can be mounted either on a surface or on the wall as it comes with a wall mounting bracket.

Cancel buttons (B-A1-BC):
Are an ideal fit for this call button if you would like to have the response time of the manager or the staff captured via the BellMe Software.



Technical Information: Dimensions: 60mmx16mm Transmission Distance: 300m in an open area • Battery: A23 • Radio Frequency: 433MHz up to 600m range with repeaters

CONTACT US

Please feel free to get in touch with us for any and all enquiries. We would love to hear from you.



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